

Business Services



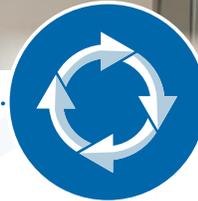
Patient Engagement



Care Continuum



Rx Management



Business Operations



**BUSINESS
CARE
CONNECTIVITY**

Run a better pharmacy operation, achieve better business results.

McKesson Pharmacy Systems' (MPS) Business Services comprise a broad portfolio of services that add value to your pharmacy and help grow your business. Our portfolio of services help you effectively operate your business, provide quality care and maintain patient loyalty, capture new and diversified revenue opportunities, and become more clinically focused.

We partner with vendors that provide services to enable pharmacies to navigate through the ever-changing health-care landscape, addressing issues including evolving patient care models, complex reimbursement plans, new credit card security and compliance requirements, and increasing vulnerability to patient data breaches, among many others. Our solutions provide pharmacy owners and managers with tools and resources to focus on patient care and achieve better business results.



Patient Engagement

Communicating with your patients is the best way to improve the relationship. Do you have all the tools you need to effectively communicate? Are you using technology to help you connect with your customers/patients more regularly?

MPS Business Services can help you communicate better.



Care Continuum

Pharmacists are quickly becoming a larger part of the care continuum. Often the most visited member of the continuum, pharmacy staff is the point for care in many ways. Are you deeply involved with your patients? Do you have the latest technology to help you stay ahead of your role in the care continuum?

MPS Business Services can help you be active in all of your patients care, for overall better health in your community and better health from your business.



Rx Management

Using technology is key to enabling efficient script management in the pharmacy. Are you using the latest technology to optimize growing markets, such as Specialty? Do you have the fastest, most efficient technology for Prior Authorization?

MPS Business Services can bring many options to your attention, and discuss the best fit for your particular operation.



Business Operations

Managing a pharmacy is also managing a business. The operations of a pharmacy can be greatly improved using simple techniques and technology that can make the operation more secure, improve profitability, and please your customers looking to you for more than just prescriptions.

MPS Business Services offers a variety of solutions to improve your business operations, keeping you nimble and profitable.



- Interactive Voice Response
- Patient Web Portal
- Language Translation for Dosing Schedules
- Language Translation for Vial SIG Codes
- On-demand Phone Translation
- Mobile Delivery

- Medication Therapy Management
- Blood Pressure Management Toolkit
- Medicare Plan Comparison Solution
- Remote Verification and Video Counseling
- Point of Dispensing Adherence Messaging
- Adherence Performance Solution

- Specialty Patient Management
- Med Sync
- Intelligent Network Switch

- Merchant Processing
- Printing Services: Labels, Forms & Supplies
- Security and Compliance
- Rx Pricing Toolkit

McKesson Pharmacy Systems

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Livonia, MI 48150

www.mckesson.com/mps
1.888.682.8942

“McKesson works very well with us when we need to design new labels. We’ve actually undergone two different label redesigns and they were extremely helpful throughout the entire process.”

—Heather King, Pharmacy Systems Coordinator/Pharmacy Compliance Officer Price Chopper | Schenectady, NY

“When our pharmacy first started printing second languages like Chinese and Vietnamese onto our prescription labels, our prescription volume went up 20+% in the first year.”

—Kam Tam, CEO, Manager / Owner / New Oakland Pharmacy | Oakland, CA

“APS lets me be much more proactive in my approach to fix non-adherence issues before they hit my five-star ratings. We are able to be much more proactive in our approach with patients rather than reactive.”

—Heather Bartle-Ferrarese, Clinical Pharmacist / Bartle’s Pharmacy / Oxford, NY

McKesson Pharmacy Management Systems

Business Services	Pharmaserv	EnterpriseRx	PharmacyRx	Standalone
Patient Engagement				
Interactive Voice Response	X	X	X	
Patient Web Portal	X	X		
Language Translation for Dosing Schedules		X		
Language Translation for Vial SIG Codes	X			
On-demand Phone Translation	X			
Mobile Delivery	X	X	X	X
Care Continuum				
Medication Therapy Management	X	X		
Blood Pressure Management Toolkit		X		
Medicare Plan Comparison Solution	X	X	X	
Remote Verification and Video Counseling		X		
Point of Dispensing Adherence Messaging		X	X	
Adherence Performance Solution	X	X	X	
Rx Management				
Specialty Patient Management	X	X		
Med Sync	X	X	X	
Intelligent Network Switch	X	X	X	
Business Operations				
Merchant Processing	X	X	X	X
Printing Services: Labels, Forms & Supplies	X	X	X	X
Security and Compliance	X	X	X	X
Rx Pricing Toolkit	X	X	X	



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